



Project Summary

Date:
19/3/17

Project Name	THInC Transport in the City	Author	Gail Woodcock
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1 Summary of Project

The project will see the THInC transport service continue until 31 March 2018, to allow the service to continue in its current form while further work is undertaken with key stakeholder to develop a co-produced options appraisal and full business case.

The pilot transport service known as “THInC: Transport in the City” started operation in February 2015, funded by the Change Fund via ACVO’s Social Transport Project, with the main purpose of **assisting older residents with mobility difficulties in accessing transport to health-related appointments** such as GPs, hospital clinics and dentists. The service is aimed at those who would otherwise be unable to travel or would have great difficulty in travelling. A door-to-door service is provided with the driver providing assistance between the passenger’s front door and the vehicle and helping the passenger to get on/off the bus. Passengers are also assisted in and out of the destination point should they require it.

2 Anticipated Benefits

- Lack of disruption to people using the service while further work is undertaken and an ongoing sustainable plan developed.
- Appropriate time allocated to allow co-produced options appraisal and full business case to be developed.
- Service users will continue to be able to attend appointments.
- Appropriate time will allow implications of other transformational activities (which may involve more services being provided in local community settings) to be taken into consideration in the planning process.

3 Financial Implications

Expenditure	2017/18 (£)
THInC Advice Line Costs (City 40%)	13,118
Vehicle running costs	14,000
Fuel	4,600
Driver costs	43,472
Driver Holiday cover	3,520
Insurance etc	10,000
Misc operational costs	3,000
Booking Office Staffing	12,064



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TOTAL Estimated EXPENDITURE	103,774
Income	
*Bus Fares	£14,000
Bus Service Operators Grant (BSOG)	£2,880
NHS Grampian contribution	£4,373
Nestrans contribution	£4,373
Aberdeen City Council contribution	£4,373
Total estimated income	£29,999
Net REVENUE Funding required	£73,775

Note: It would be intended to fund this from the Integrated Care Fund.

4 Exit Strategy

This is a one off cost to continue the project for one year while a sustainable plan is developed.